

Olha Datsenko

Senior Business/System analyst

Warsaw, Poland

oliadatsenko00@gmail.com

EXPERIENCE

GlobalLogic, Poland (*November 2023–present*)

Senior Business Analyst

Responsibilities:

- Stakeholder management
- Requirements modeling and documentation
- Requirements elicitation, prioritization and approval
- Design definition
- BA effort estimation
- Solution evaluation

Technical stack: Jira, Confluence, draw.io, UML, GCP, Figma, AHA!, HL7, JSON

EPAM, Ukraine/Poland (*February 2021–October 2023*)

Senior Business/System Analyst

Responsibilities:

- Previous responsibilities and:
 - Change management
 - Requirements communication and approval
 - Test data preparation
 - UAT conducting
 - Solution assessment
 - Risks assessment
 - Design options definition.

Business/System Analyst

Responsibilities:

- Legacy system's analysis
- Requirements production and preparation for the developing system
- Requirements documentation and diagramming, pseudocode writing
- Requirements elicitation, maintenance and tracing
- Data analysis (SQL)

Achievements:

- Analyzing existing legacy system and defining the elements that have potential business value
- Focus on process modeling and custom flowchart type creation for visualization and differences in two systems matching early detection

SKILLS

Project Management Tools:

- Jira
- Confluence
- Trello
- AHA!

Software Development

Methodologies:

- Agile (Scrum, Kanban)
- Waterfall

Business Analysis Knowledge:

- User Stories
- Use Cases
- Acceptance Criteria
- Workflow Models
- Data Flow Diagrams
- Data Models
- UML, BPMN diagrams, etc.

Database & Analytics:

- SQL (BigQuery)
- Google Data Studio

Prototyping Tools:

- Axure RP
- Draw.io
- Miro
- Lucidchart
- Whimsical

Microsoft Suite:

- MS Office
- MS Project
- MS Visio.

Programming and Design:

- Knowledge of C++, HTML, CSS
- basics in UX/UI design

LANGUAGES

- Ukrainian (Native)

- Solution evaluation accordingly to defined data KPIs
- Risks definition and evaluation
- Risk management strategies documentation

Technical stack: Jira, Confluence, draw.io, UML, GCP, pseudocode, SQL, Metro2

- Russian (Fluent)
- English (B2)
- German (B1)
- Polish (A2)

MEDENTEE Ltd., Ukraine *(September 2020–January 2021)*

Business Analyst

Responsibilities:

- Stakeholder management
- Requirements elicitation, validation and verification
- Requirements changes assessment
- Requirements architecture definition
- Requirements prioritization

Achievements:

- Stakeholder engagement plan improved
- Tasks' decomposition approach proposed
- Scope formation and MVP/Post-MVP definition
- Information management process set-up

Technical stack: Jira, Confluence, Axure RP, draw.io, Figma, UML

TerraDigital, Ukraine *(April 2019–September 2020)*

Strong junior business analyst

Responsibilities:

- Requirements elicitation
- Elicitation results confirmation
- BA Information communication
- Requirements validation and verification

Technical stack: Jira, Confluence, draw.io, Miro

Freelance, Ukraine *(November 2018–April 2019)*

Junior business analyst

Worked on client and admin panels for a veterinary clinic and gym.

Responsibilities:

- Requirements specification and modeling
- Requirements verification
- Requirements tracing
- Requirements maintenance

Technical stack: Jira, Confluence, Trello, JS, UML

SEMINARS/COURSES

Visual modeling using UML

Excel to MySQL: Analytic Techniques for Business

Data visualization

Ukrainian Business Analysis Conference 2020

Customer Interviews: Intro

The Art of Project Discovery Phase: Bringing the Value to the Business

Google Cloud Platform Certification: Associate Cloud Engineer

EDUCATION

NTUU "Kyiv Polytechnic Institute named after Igor Sikorsky" — *Master*

Faculty of Instrument Making

Programme Subject Area - Automation and computer-integrated technologies

NTUU "Kyiv Polytechnic Institute named after Igor Sikorsky" — *Bachelor*

Faculty of Computer Science and Computer Facilities

Programme Subject Area - Information systems and technologies

NON-PROJECTS ACTIVITIES

- Mentoring novice business analysts and evaluating their final projects.
- Creating articles for an internal knowledge base related to business and system analysis and the business domain specification.

PERSONAL QUALITIES

- Diligent and goal-oriented, with a strong belief in the value of hard work directed towards strategic objectives.
- Dependable and initiative-taking, with a proactive approach to project contributions.
- Team player with excellent collaborative skills, non-conflict nature, and stress resilience.
- A sense of humor, open to challenging tasks, and constantly seeking new techniques and technologies for professional growth.

PROFESSIONAL GOALS

Committed to delivering business value through IT solutions by developing products that enhance business processes, eliminate obsolete functions, and facilitate future changes. Continuously exploring new methods and technologies to maintain a harmonious balance between customer needs and development team capabilities.